



Black Star Farms Events: Events Server

PURPOSE: Provide table and event hospitality services to event guests

CLASS: Hourly, seasonal non-exempt

HOURS: As needed

COMPENSATION: \$20/hour

REPORTING TO: Event and Catering Sales Manager, Events Coordinator

RESPONSIBILITIES

- **Guest Satisfaction:** Monitor the event and your section to ensure guests have an exceptional experience.
- **Flexibility:** Every event is different, and details can change on a dime, so being willing to jump in to help out where needed with a can-do attitude is a must.
- **Teamwork:** Every event involves a team responsible for making the magic happen. We rely heavily on collaboration, clear and concise communication, and the support of fellow teammates
- **Attitude:** Have fun while serving our guests and supporting your co-workers in a friendly, team-oriented atmosphere
- **Knowledge:** Become an expert about everything Events at Black Star Farms, from menu items and table settings to the property's layout through our ongoing training. If guests ask a question, it is your job to know or find the answer.
- **Dress the part:** Our appearance is one of the first things that guests will see, so it is essential to always be neat and well-groomed, including but not limited to fingernails, hair, and facial hair. It is also expected that all clothing will be fresh and nicely pressed. Uniform shirts will be provided.

SKILLS & REQUIREMENTS

- Hospitality, serving, and bartending experience is preferred but not required.
- TAMs/Tips certification is preferred
- Demonstrate consistent professionalism and responsibility while having fun
- Understand and participate in creating an environment of inclusion and acceptance
- Must be a self-starter that is detail-oriented and can take and follow directions from the Event Coordinator





- Must be 18 years of age or older
- Must be available to work on weekends and most holidays.
- Must be able to lift up to 50lbs (case of wine) and to be able to stand or walk for extended periods.
- Must have the flexibility to come in early or stay late to fulfill necessary opening and closing duties.

